



# Regional Cooperative Care Program (RCCP)

## Partner Agencies:



The San Diego Regional Cooperative Care Program (RCCP) was established in October of 2006. The fire departments serving the South Bay and East County regions of San Diego County collaborated with their respective Emergency Medical Services (EMS) provider, American Medical Response, to build and develop a single unified program to consolidate and share administrative, training and oversight services. This idea was the basis of the RCCP.

The current state of the RCCP is the result of years of collaborative work between representatives from following organizations on various committees:

- American Medical Response
- Bonita Sunnyside Fire Protection District
- City of Chula Vista Fire Department
- City of Imperial Beach Fire Department
- City of La Mesa Fire Department
- City of Lemon Grove Fire Department
- City of National City Fire Department
- San Miguel Consolidated Fire Protection District

Each partner agency recognized that creating a program such as this would provide a meaningful and cost effective system for program oversight and improvement. Additionally, each agency was committed to improving the quality of patient care delivered in each of their communities by standardizing the training given to their first responder employees as well as establishing a unified quality assurance and improvement program.

The RCCP consists of three major areas of concentration:

- ◆ Quality Assurance/Continuous Quality Improvement  
Quality assurance/improvement is the process of systematically examining our systems and care delivered to ensure the highest possible level of service is provided to all of our citizens.
- ◆ Medical Direction  
The role of the medical director is to provide a progressive clinical focus and to allow the RCCP to provide quality and innovative care.
- ◆ Training  
All of the personnel in the region are currently held to a very high training standard. The role of the training program within the RCCP is to provide additional training related to EMS that will allow for a uniform and sophisticated clinical focus for all member agencies.

The RCCP is a demonstration of the commitment of the agencies involved to provide the highest level of pre-hospital emergency care to their citizens and communities. The integration of the public service and private enterprise is the foundation for efficient and sophisticated emergency response and critical care delivery.

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